schellman
Quality, above all.

CERTIFICATE OF REGISTRATION

ISO/IEC 27018:2019

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization conforms to the requirements of ISO/IEC 27018:2019

Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27018:2019 certification covers the control objectives, controls and guidelines for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) supporting Microsoft Azure, Dynamics 365, and other Online Services that are deployed in Azure Public, Government and Germany Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance per the statement of applicability version 2020.01.

which includes the following in-scope location(s) on pages 13 - 17

Certificate Number: **1186580-4**

ISO 27018 CERTIFIED by schellman

Authorized by:

Christopher L. Schellman
CEO, Schellman & Company, LLC
4010 W Boy Scout Blvd., Suite 600
Tampa, Florida 33607, United States
www.schellman.com

Issue Date	Original Registration Date	Expiration Date	Certificate Version
December 16, 2020	December 20, 2019	December 19, 2022	Version 4

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27018:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
AI + Machine Learning	Azure Bot Service	✓	✓	-
	Azure Open Datasets	✓	-	-
	Cognitive Services	✓	✓	-
	Cognitive Services: Form Recognizer	✓	-	-
	Cognitive Services: Computer Vision	✓	✓	-
	Cognitive Services: Container Platform	✓	-	-
	Cognitive Services: Content Moderator	✓	✓	-
	Cognitive Services: Custom Vision	✓	✓	-
	Cognitive Services: Custom Decision Service	✓	-	-
	Cognitive Services: Cognitive Service Platform	✓	✓	-
	Cognitive Services: Face	✓	✓	-
	Cognitive Services: Text Analytics	✓	✓	-
	Cognitive Services: Language Understanding	✓	✓	-
	Cognitive Services: Translator Text	✓	✓	-
	Cognitive Services: QnAMaker	✓	✓	-
	Cognitive Services: Speech Services	✓	✓	-
	Cognitive Services: Video Indexer	✓	-	-
	Machine Learning Service	✓	✓	-

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
AI + Machine Learning	AI Builder	✓	✓	✓
	Machine Learning Studio	✓	-	✓
	Microsoft Genomics	✓	-	-
	Enterprise Knowledge Graph	✓	-	-
Analytics	Azure Analysis Services	✓	✓	✓
	Azure Data Explorer	✓	✓	✓
	Azure Synapse Analytics (formerly - SQL Data Warehouse)	✓	✓	✓
	Data Factory	✓	✓	✓
	HDInsight	✓	✓	✓
	Stream Analytics	✓	✓	✓
	Data Catalog	✓	✓	✓
	Data Lake Analytics	✓	-	-
	Azure Data Share	✓	-	-
	Azure Data Lake Storage Gen1	✓	✓	-
	Desktop Analytics	✓	-	-
Compute	Cloud Services	✓	✓	✓
	Service Fabric	✓	✓	✓
	Virtual Machine Scale Sets	✓	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Compute	Virtual Machines (including SQL VM)	✓	✓	✓
	Batch	✓	✓	✓
	Functions	✓	✓	✓
	App Services • App Service - Web Apps (including Containers) • App Service – Application Program Interface (API) Apps • App Service - Mobile Apps	✓	✓	✓
	Azure App Service Static Web Apps	✓	✓	✓
	Guest Configuration	✓	✓	-
	Azure VMware Solution	✓	-	-
	Azure Kubernetes Configuration Management	✓	-	-
	Planned Maintenance	✓	✓	✓
	Azure Spring Cloud	✓	-	-
	Azure Arc enabled Servers	✓	-	-
	Azure Arc enabled Kubernetes	✓	-	-
	Azure VM Image Builder	✓	-	-
Containers	Azure Kubernetes Service (AKS)	✓	✓	-
	Azure Red Hat OpenShift (ARO)	✓	-	-
	Container Instances	✓	✓	-

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Containers	Container Registry	✓	✓	-
	Azure Container Service	✓	✓	-
Databases	Azure Cosmos DB	✓	✓	✓
	Azure SQL Database	✓	✓	✓
	Azure Database for MariaDB	✓	✓	-
	Azure Database for MySQL	✓	✓	-
	Azure Database for PostgreSQL	✓	✓	-
	Azure Database Migration Service	✓	✓	-
	Azure Cache for Redis (including Premium)	✓	✓	✓
	Azure API for FHIR	✓	-	-
	SQL Server Registry	✓	-	-
Developer Tools	Azure DevTest Labs	✓	✓	-
	Azure Lab Services	✓	✓	-
	Azure for Education	✓	-	-
	Application Change Analysis	✓	-	-
	Azure App Configuration	✓	-	-
Identity	Azure Information Protection	✓	✓	-
	Azure Active Directory (Free, Basic, Premium)	✓	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Identity	Microsoft Accounts	✓	-	-
	Azure Active Directory B2C	✓	-	-
	Azure Active Directory Domain Services	✓	✓	-
Integration	Service Bus	✓	✓	✓
Internet of Things	Event Hubs	✓	✓	✓
	Event Grid	✓	✓	-
	IoT Central	✓	-	-
	IoT Hub	✓	✓	✓
	Azure Maps	✓	✓	-
	Notification Hubs	✓	✓	✓
	Time Series Insights	✓	-	-
	Windows 10 IoT Core Services	✓	-	-
	Logic Apps	✓	✓	-
	API Management	✓	✓	✓
	Microsoft Azure Peering Service	✓	-	-
Management and Governance	Azure Resource Manager	✓	✓	✓
	Automation	✓	✓	-
	Azure Advisor	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Management and Governance	Azure Lighthouse	✓	✓	-
	Azure Managed Applications	✓	✓	-
	Azure Migrate	✓	✓	-
	Azure Monitor	✓	✓	-
	Azure Policy	✓	✓	-
	Azure Resource Graph	✓	✓	-
	Cloud Shell	✓	✓	-
	Microsoft Azure Portal	✓	✓	✓
	Azure Blueprints	✓	-	-
	Nomination Portal	✓	✓	-
	Scheduler	✓	✓	✓
	Cost Management	✓	✓	-
	Azure Performance Diagnostics	✓	-	-
Media	Media Services	✓	✓	✓
Mixed Reality	Azure Spatial Anchors	✓	-	-
	Azure Remote Rendering	✓	-	-
Networking	Application Gateway	✓	✓	✓
	Azure Load Balancer	✓	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Networking	ExpressRoute	✓	✓	✓
	Virtual Network	✓	✓	✓
	VPN Gateway	✓	✓	✓
	Azure Bastion	✓	✓	✓
	Azure DDoS Protection	✓	✓	-
	Azure DNS	✓	✓	✓
	Azure Firewall	✓	✓	-
	Azure Firewall Manager	✓	-	-
	Azure Front Door	✓	✓	-
	Azure Internet Analyzer	✓	-	-
	Azure Private Link	✓	✓	-
	Azure Web Application Firewall	✓	✓	-
	Content Delivery Network	✓	-	-
	Network Watcher	✓	✓	✓
	Traffic Manager	✓	✓	✓
	Virtual WAN	✓	✓	-
	Azure Public IP	✓	✓	✓
	Virtual Network NAT	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Security	Key Vault	✓	✓	✓
	Azure Advanced Threat Protection	✓	✓	-
	Multi-Factor Authentication	✓	✓	✓
	Azure Dedicated HSM	✓	✓	-
	Azure LockBox	✓	-	-
	Azure Sentinel	✓	✓	-
	Security Center	✓	✓	-
	Azure Sphere	✓	-	-
	Microsoft Azure Attestation	✓	-	-
	Azure Confidential Computing Offering for PCK Cache Service	✓	-	-
	Azure Security Center for IoT	✓	-	-
	Azure Security for IoT	✓	-	-
Storage	Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables) including Cool and Premium	✓	✓	✓
	Archive Storage	✓	✓	-
	Azure Import/Export	✓	✓	-
	Azure Data Box	✓	✓	-
	Azure HPC Cache	✓	-	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
Microsoft Azure Services				
Storage	Site Recovery	✓	✓	✓
	StorSimple	✓	✓	-
	Backup	✓	✓	✓
	Azure NetApp Files	✓	✓	-
	Lustre as a Service	✓	-	-
Web	Azure Search	✓	✓	-
	Azure SignalR Service	✓	-	-
Windows Virtual Desktop	Windows Virtual Desktop	✓	-	-
Supporting Infrastructure and Platform Services		✓	✓	✓

Microsoft Online Services			
Service/Offering Name	**Public**	**US Government**	**Germany**
Intune	✓	✓	-
Microsoft Cloud App Security	✓	✓	-
Microsoft Graph	✓	✓	✓
Microsoft Managed Desktop	✓	-	-
Microsoft Stream	✓	✓	-
Power Apps	✓	✓	-

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Registered Scope

Microsoft Online Services			
Service/Offering Name	**Public**	**US Government**	**Germany**
Power Automate (Formerly Microsoft Flow)	✓	✓	-
Power BI	✓	✓	✓
Power BI Embedded	✓	✓	✓
Power Virtual Agents	✓	-	-
Microsoft Threat Experts	✓	-	-
Microsoft Defender for Endpoint (Formerly called Microsoft Defender Advanced Threat Protection)	✓	✓	-
Microsoft 365 Defender	✓	✓	-
Microsoft Healthcare Bot	✓	-	-
Microsoft Bing for Commerce	✓	-	-
Universal Print	✓	-	-
Microsoft Dynamics 365			
Dynamics 365 Customer Engagement	✓	✓	✓
Dynamics 365 Customer Service	✓	✓	-
Dynamics 365 Customer Service Insights	✓	-	-
Dynamics 365 Customer Insights engagement insights	✓	-	-
Dynamics 365 Field Service	✓	✓	-
Dynamics 365 Sales	✓	✓	✓
Dynamics 365 Sales Professional	✓	-	-
Dynamics 365 Sales Insights	✓	-	-

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Registered Scope

Microsoft Dynamics 365			
Service/Offering Name	**Public**	**US Government**	**Germany**
Dynamics 365 AI Customer Insights	✓	-	-
Dynamics 365 Business Central	✓	-	-
Dynamics 365 Finance	✓	-	-
Dynamics 365 Fraud Protection	✓	-	-
Dynamics 365 Marketing	✓	-	-
Dynamics 365 Portals	✓	✓	✓
Dynamics 365 Project Service Automation	✓	-	-
Dynamics 365 Project Operations	✓	-	-
Dynamics 365 Retail	✓	-	-
Dynamics 365 Supply Chain Management	✓	-	-
Dynamics 365 Commerce	✓	-	-
Dynamics 365 Human Resources	✓	-	-
Chat for Dynamics 365	✓	✓	-
Dynamics 365 Athena - CDS to Azure Data Lake	✓	-	-
Dynamics 365 Guides	✓	✓	-
Dynamics 365 Remote Assist	✓	✓	-

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In-Scope Location(s)

Main Location of the ISMS

Redmond, Washington	One Microsoft Way Redmond, Washington 98052 United States

Microsoft Azure Domestic Datacenters

West US	Santa Clara, CA (BY3/4/5/21/22/24/30) San Jose, CA (SJC20/21/31)
West US 2	Quincy, WA (CO1/2/6, MWH01/02/03/04/05)
West Central US	Cheyenne, WY (CYS01/04/05)
Central US	Des Moines, IA (DM1/2/3, DSM05/06/07/08)
North Central US	Chicago, IL (CH1/3/4, CHI20/21)
South Central US	San Antonio, TX (SN1/2/3/4/6/7, SAT09/10/20)
East US	Bristow, VA (BLU) Reston, VA (BL4/31) Sterling, VA (BL20) Ashburn, VA (BL2/3/5/6/7/21/22/23/30) Manassas, VA (MNZ20)
East US 2	Boydton, VA (BN1/3/4/6/7/8/9/10/13/14)
USGOV Iowa	Des Moines, IA (DM2)
USGOV Arizona	Phoenix, AZ (PHX20/21)
USGOV Texas	San Antonio, TX (SN5)
USGOV Virginia	Boydton, VA (BN1/11/12)

Microsoft Azure International Datacenters

Canada East	Quebec, Canada (YQB20)

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In-Scope Location(s)

Microsoft Azure International Datacenters	
Canada Central	Toronto, Canada (YTO20/21/22/23)
Brazil South	Campinas, Brazil (CPQ01/02/20/22/24) Sao Paulo, Brazil (GRU)
Brazil Southeast	Rio de Janeiro, Brazil (RIO01/20)
West Europe	Amsterdam, Netherlands (AM1/2/3, AMS04/05/06/07/08/20/21/22/23)
North Europe	Dublin, Ireland (DB3/4/5, DUB06/07/08/09/12/20/21/24)
UK South	London, United Kingdom (LON21/22/23/24)
UK West	Cardiff, United Kingdom (CWL20)
France Central	Paris, France (PAR20/21/22/23)
France South	Marseille, France (MRS20)
Germany North	Berlin, Germany (BER20)
Germany Northeast	Leipzig-Halle, Germany (LEJ20)
Germany West Central	Frankfurt, Germany (FRA21/22/23)
Germany Central	Frankfurt (FRA20)
Switzerland West	Geneva, Switzerland (GVA20)
Switzerland North	Zurich, Switzerland (ZRH20)
East Asia	Hong Kong (HK2, HKG20/21)
Southeast Asia	Singapore (SG2/3, SIN20/21/22)
Southeast Asia 2	Cyberjaya, Malaysia (KUL01)
West India	Mumbai, India (BOM01)
Central India	Dighi, India (PNQ01/20/21)
South India	Ambattur, India (MAA01)

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In-Scope Location(s)

Microsoft Azure International Datacenters	
Japan West	Osaka, Japan (OSA01/02/20/21/22)
Japan East	Tokyo, Japan (TYO01/20/21/22/31)
Korea South	Busan, South Korea (PUS20)
Korea Central	Seoul, South Korea (SEL20/21)
UAE Central	Abu Dhabi (AUH20)
UAE North	Dubai (DXB20/21)
Australia East	Macquarie Park, Australia (SYD03) Sydney, Australia (SYD21/22/23/25/26/27)
Australia Southeast	Melbourne, Australia (MEL01/20/21/23)
Australia Central	Canberra, Australia (CBR20/22)
Australia Central 2	Canberra, Australia (CBR21)
South Africa North	Johannesburg, South Africa (JNB20/21/22)
South Africa West	Cape Town, South Africa (CPT20)
Norway East	Oslo, Norway (OSL20)
Norway West	Stavanger, Norway (SVG20)

Additional Microsoft Online Services Datacenters	
Southeast Asia 2	Cyberjaya, Malaysia (KUL01)
Korea South 2	Busan, South Korea (PUS01)
Brazil Northeast	Fortaleza, Brazil (FOR01)
Chile Central	Santiago, Chile (SCL01)
East Europe	Vienna, Austria (VIE)
North Europe 2	Vantaa, Finland (HEL01)

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3. ISO/IEC 27018:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

In-Scope Location(s)

Edge Sites

Ashburn, VA (ASH)	Manila, Philippines (MNL30)
Athens, Greece (ATH01)	Marseille, France (MRS01)
Atlanta, GA (ATA)	Minneapolis, MN (MSP30)
Auckland, New Zealand (AKL01)	Miami, FL (MIA)
Bangkok, Thailand (BKK30)	Milan, Italy (MIL30)
Barcelona, Spain (BCN30)	Montreal, Canada (YMQ01)
Berlin, Germany (BER30)	Moscow Russia (MOW30)
Bogota, Columbia (BOG30)	Mumbai, India (BOM02)
Boston, MA (BOS01/31)	Munich, Germany (MUC30)
Brisbane, Australia (BNE01)	Nairobi, Kenya (NBO30)
Brussels, Belgium (BRU30)	New Delhi, India (DEL01)
Bucharest, Romania (BUH01)	New York City, NY (NYC)
Budapest, Hungary (BUD01)	Newark, NJ (EWR30)
Buenos Aires, Argentina (BUE30)	Osaka, Japan (OSA30/31)
Busan, South Korea (PUS03)	Oslo, Norway (OSL30)
Cape Town, South Africa (CPT02)	Palo Alto, CA (PAO)
Chennai, India (MAA02)	Paris, France (PAR02/PRA)
Chicago, IL (CHG)	Perth, Australia (PER01/30)
Copenhagen, Denmark (CPH30)	Phoenix, AZ (PHX01/31)
Dallas, TX (DAL, DFW30)	Portland, OR (PDX31)
Denver, CO (DEN02, DNA)	Prague, Czech Republic (PRG01)
Detroit, MI (DTT30)	Puerto Rico (PR1)

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In-Scope Location(s)

Edge Sites	
Dubai, United Arab Emirates (DXB30)	Queretaro, Mexico (MEX30)
Frankfurt, Germany (FRA/FRA31)	Rome, Italy (ROM30)
Geneva, Switzerland (GVA30)	Sao Paulo, Brazil (SAO03)
Helsinki, Finland (HEL03)	San Jose, CA (SJC)
Ho Chi Minh, Vietnam (SGN30)	Santiago, Chile (SCL30)
Hong Kong (HKB)	Seattle, WA (STB)
Honolulu, HI (HNL01)	Seoul, South Korea (SLA)
Houston, TX (HOU01)	Singapore (SGE, SG1, SIN30)
Hyderabad, India (HYD30)	Sofia, Bulgaria (SOF01)
Istanbul, Turkey (IST30)	Stockholm, Sweden (STO)
Jakarta, Indonesia (JKT30)	Taipei, Taiwan (TPE30/31)
Johannesburg, South Africa (JNB02)	Tel Aviv, Israel (TLV30)
Kuala Lumpur, Malaysia (KUL02/30)	Tokyo, Japan (TYA/TYB)
Las Vegas, NV (LAS01)	Toronto, Canada (YTO01)
Lisbon, Portugal (LIS01)	Vancouver, Canada (YVR01/30)
Los Angeles, CA (LAX)	Vienna, Austria (VIE)
Lagos, Nigeria (LOS30)	Warsaw, Poland (WAW01)
London, United Kingdom (LTS)	Zagreb, Croatia (ZAG30)
Madrid, Spain (MAD30)	Zurich, Switzerland (ZRH)
Manchester, United Kingdom (MAN30)	

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